

Office of the Auditor General

Ottawa Community Housing Development and Renewal Plan Audit Highlights



Why we did this audit

Ottawa Community Housing (OCH) is a non-profit organization that provides affordable housing for low and moderate-income residents of Ottawa. OCH owns and manages two-thirds of Ottawa's social housing portfolio. Approximately 32,000 tenants live in 15,000 OCH units across Ottawa.

OCH has adopted a redevelopment framework, intended to support, in partnership, the addition of up to 10,000 homes to the Ottawa rental market over the next 10-15 years.



What we found

We concluded that:

- further refinement of project approval and implementation processes is required;
- OCH has not yet secured the staff needed to implement its 10-Year Development and Renewal Plan; and
- for the Rochester Phase I development project, procurement practices were generally adequate to support large-scale construction projects while project management practices were in place but not yet mature.

For more details on this report please visit our website.

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We made ten recommendations to ensure that

- project risks are identified, monitored and mitigated throughout each project;
- project reporting is sufficient to support oversight activities;
- development projects are adequately resourced;
- project objectives and scope are approved at the outset of each project;
- monitoring and control processes for all aspects of project implementation are in place;
- project approval and implementation processes are executed for each project and periodically reviewed and updated; and
- requirements for staff and supplier conflict of interest declarations are documented and fulfilled.