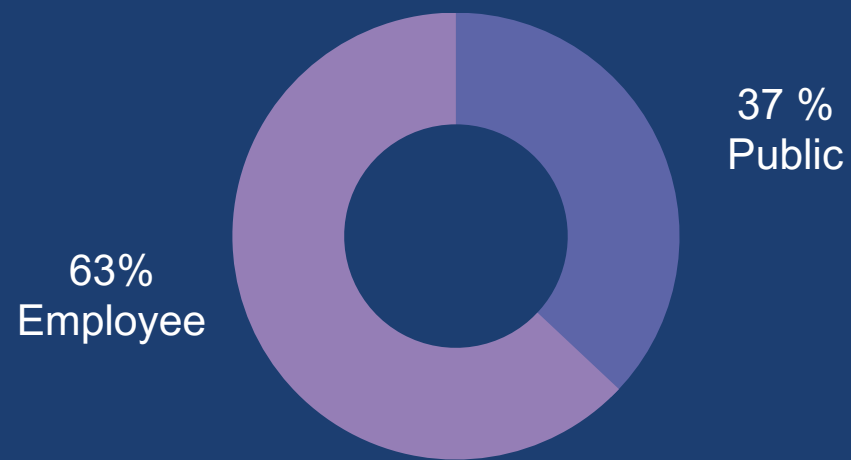
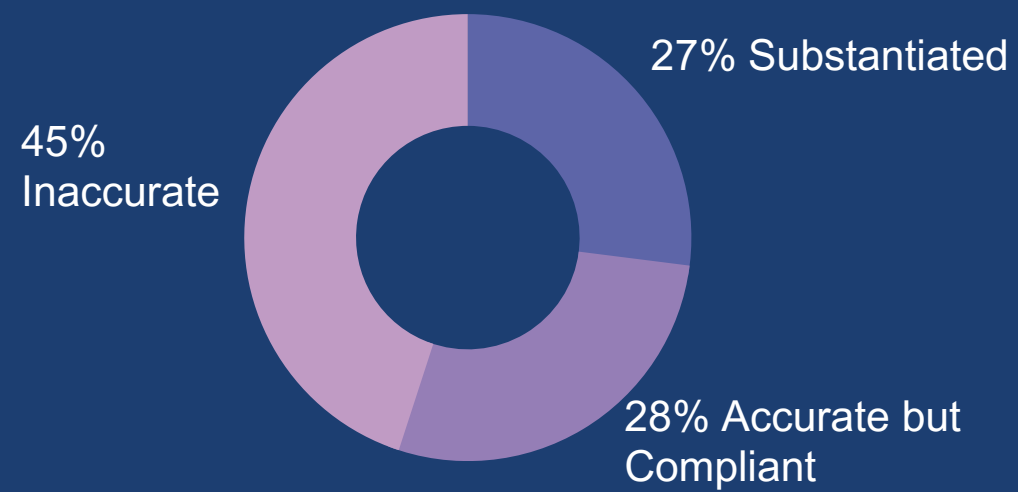


Highlights

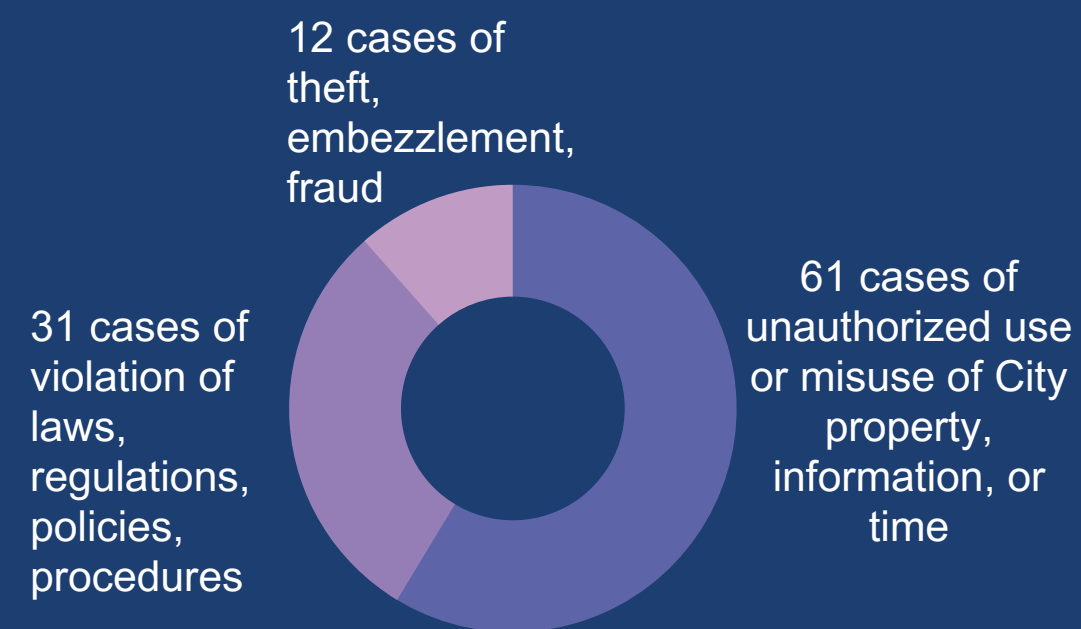
Reports submitted by Public vs. Employee



Investigation Outcomes



Top 3 Report Categories



FRAUD AND WASTE HOTLINE 2022 SUMMARY REPORT

Strengthening the City's commitment to integrity

WHAT WE DO

The City's Fraud and Waste Hotline (FWH) is a confidential and anonymous tool for employees and residents to report fraud and waste concerns.

The existence of the FWH discourages those that may be considering unethical, fraudulent or wasteful activities and prevents future losses. Reports may also assist management in strengthening the City's control environment and serve to improve the City operations.

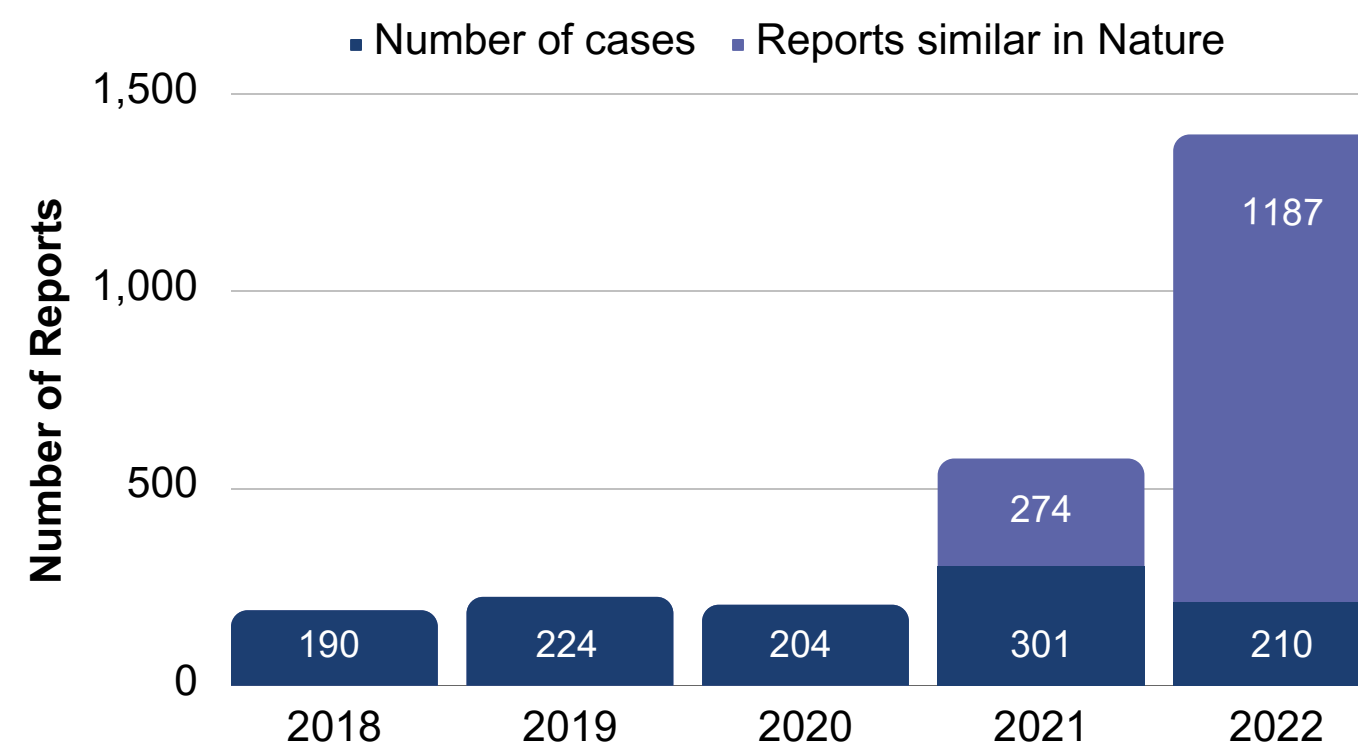
The FWH fosters a workplace that encourages and protects those that come forward with a complaint, by maintaining their anonymity.

FRAUD AND WASTE POLICY

All City employees are responsible for reporting violations related to fraud or waste as outlined in the Fraud and Waste Policy and in accordance with the City of Ottawa's Code of Conduct.

The Office of the Auditor General administers the Hotline on behalf of the City and provides an independent oversight of management's investigations, as well as the adequacy of future mitigation measures.

5-YEAR CASE VOLUME



For the full report, visit www.oagottawa.ca

Highlights



1397 cases were submitted to the Hotline in 2022: 210 unique reports and 1187 reports that were similar in nature



22 of 90 investigated reports were substantiated, summaries of which are included in the full report



Investigations have led to policy revisions; strengthened controls and disciplinary actions.

FILE A REPORT



1-866-959-9309



www.integritycounts.ca/org/cityofottawa



Office of the Auditor General
City of Ottawa